



Crisis Intervention Worker

The Crisis Intervention Worker will provide individualized support to assist individuals in the resolution of their emotional or personal crisis.

Summary of Duties:

- Complete a comprehensive client assessment and service plan.
- Complete a risk assessment and environmental screen on intake/contact.
- Carry out the functions of psychosocial crisis intervention including supportive counselling, and assistance in the development of a recovery plan.
- Provide crisis intervention services through telephone or face-to-face contact, in the client's preferred environment.
- Encourage the client in problem solving, conflict resolution, harm reduction, relapse prevention, medication management and other life skills as appropriate. Using a hands-on approach to encourage and motivate, provide life skills training as needed (i.e., cooking, cleaning, accessing public transportation etc.).
- Refer, coordinate, and advocate on behalf of clients during access to required medical, clinical or other community resources, including housing, food, clothing, recreational activities, educational and school programs, vocational opportunities, or services and other relevant services.
- Transport clients in the community as necessary.
- Develop comprehensive discharge plans which include relapse prevention strategies and connection to on-going internal or external supports as needed.
- Work cooperatively as a member of the crisis team. Participate in team meetings and agency functions. Participate in the development, implementation and evaluation of services provided.
- Maintain the safety and security of house, clients and property.
- Follow all agency policies, procedures and directives.

Durham Mental Health Services is an equal opportunity employer and is committed to inclusive, barrier-free recruitment and selection processes and work environments. Please advise Human Resources of any accommodations needed to ensure your access to a fair and equitable process. Any information received relating to accommodation will be addressed confidentially.



Minimum Qualifications:

- Diploma or degree from an accredited College or University in a Human Services field.
- Five years related work experience.
- Education and experience must include a background in both mental health and concurrent disorders. Addictions experience will only be credited when it took place in a program/facility where addiction treatment was the primary focus.
- Valid driver's license and access to an insured personal vehicle. Must provide proof of adequate insurance coverage on request.
- An up-to-date first aid certificate.
- A satisfactory Vulnerable Sector Screening (Police Check)

Starting Wage: \$27.90 /Hour

Status: Full Time, Permanent and Contracts available

Hours: Shifts are 8 hour daytime shifts rotating between 7-3, 11-7, and 3-11, including 1 weekend in 6.

Benefits: Permanent positions are eligible for Pension, Health and Dental, LTD, EAP, Paid Sick and Vacation. Temporary positions receive an additional percentage in lieu.

Send your applications to hr@dmhs.ca with the position title in the subject line.

Durham Mental Health Services is an equal opportunity employer and is committed to inclusive, barrier-free recruitment and selection processes and work environments. Please advise Human Resources of any accommodations needed to ensure your access to a fair and equitable process. Any information received relating to accommodation will be addressed confidentially.