



Relief Worker – Crisis Programs

The Relief Worker will provide support to the Crisis Program and its clients, assisting individuals in the resolution of their emotional or personal crisis on a relief/casual basis.

This position is hired on a 'relief' basis. Shifts may be nights, days or weekends depending on the need. Staff will be expected to work 2 Last Minute (24hours notice) shifts a month and 3 stats a year.

Responsibilities:

- Work with the Permanent Crisis Intervention team to support clients' in crisis and/or accessing crisis beds.
- Provide crisis intervention support through telephone or face-to-face contact as needed.
- Complete a risk assessment and environmental screen on intake/contact.
- Carry out the functions of psychosocial crisis intervention including supportive counselling, and assistance in the development of a recovery plan.
- Encourage the client in problem solving, conflict resolution, harm reduction, relapse prevention, medication management and other life skills as appropriate.
- Beds locations: ensure the safety and well-being of the clients, and the security of the house and property. Facilitate meals and household activities as needed.
- Respond effectively and efficiently to any emergencies that occur during the shift.

Minimum Qualifications:

- Diploma or degree from an accredited College or University in a Human Services field.
- Two years related work experience.
- Willing and able to work report to work various shifts schedules, with short notice.
- Valid driver's license and access to an insured personal vehicle. Must provide proof of adequate insurance coverage on request.
- An up-to-date first aid certificate.
- A satisfactory Vulnerable Sector Screening (Police Check)

Starting Wage: \$20.98/hour

Hours: Casual, must fill 2 Last Minute Shifts a month.

Send your applications to hr@dmhs.ca with the position title in the subject line.

Please note only those selected for an interview will be contacted.

Durham Mental Health Services is an equal opportunity employer and is committed to inclusive, barrier-free recruitment and selection processes and work environments. Please advise Human Resources of any accommodations needed to ensure your access to a fair and equitable process. Any information received relating to accommodation will be addressed confidentially.