



Relief Worker – Crisis Programs

Job Summary:

The Relief Worker will provide support to the Crisis Program and its clients, assisting individuals in the resolution of their emotional or personal crisis on a relief/casual basis.

Schedule:

This position is hired on a 'relief' basis. Shifts may be nights, days and weekends depending on the need.

Primary Duties and Responsibilities:

- Work with the Permanent Crisis Intervention team to support clients' in crisis and/or accessing crisis beds.
- Provide crisis intervention support through telephone or face-to-face contact as needed.
- Complete a risk assessment and environmental screen on intake/contact.
- Carry out the functions of psychosocial crisis intervention including supportive counselling, and assistance in the development of a recovery plan.
- Encourage the client in problem solving, conflict resolution, harm reduction, relapse prevention, medication management and other life skills as appropriate.
- Maintain up-to-date client records. Complete all necessary file notes, reports and other written documentation on a timely basis and in accordance with agency standards.
- Beds locations: ensure the safety and well-being of the clients, and the security of the house and property. Facilitate meals and household activities as needed.
- Respond effectively and efficiently to any emergencies that occur during the shift.
- Assist with other duties tasks and related to the day-to-day operation of the program as assigned.
- Work in compliance with all health and safety policies, procedures and guidelines, and the Occupational Health and Safety Act.
- Report in writing all accidents, injuries and incidents.
- Follow all agency policies, procedures and directives.

Minimum Qualifications:

- Diploma or degree from an accredited College or University in a Human Services field.
- Two years related work experience.
- Willing and able to work report to work various shifts schedules, with short notice.
- Valid driver's license and access to an insured personal vehicle. Must provide proof of adequate insurance coverage on request.
- An up-to-date first aid certificate.
- A satisfactory Vulnerable Sector Screening (Police Check)

Durham Mental Health Services is an equal opportunity employer and is committed to inclusive, barrier-free recruitment and selection processes and work environments. Please advise Human Resources of any accommodations needed to ensure your access to a fair and equitable process. Any information received relating to accommodation will be addressed confidentially.

Send your applications to hr@dmhs.ca with the position title in the subject line.

Please note only those selected for an interview will be contacted.