



Crisis Worker - Nights

Job Summary:

Crisis Worker - Nights will provide support to the Crisis Program during the overnight shift, assisting and supporting individuals who are experiencing an emotional or personal crisis.

Primary Duties and Responsibilities:

- Carry out the functions of psychosocial crisis intervention including supportive counselling, and assistance in the development of a recovery plan.
- Provide support through telephone or face-to-face contact as needed.
- Encourage the client in problem solving, conflict resolution, harm reduction, relapse prevention, medication management and other life skills as appropriate.
- Work cooperatively as a member of the Crisis Program team to ensure coordination of client service. Participate in team meetings and agency functions as requested.
- Read previous entries in the staff and client logs and record relevant information and activities for staff on the upcoming shift.
- Maintain up-to-date client records. Complete all necessary file notes, reports and other written documentation on a timely basis and in accordance with agency standards.
- Provide back-up assistance to the residential programs as necessary.
- Complete a thorough safety check of the premises at the commencement of each shift and thereafter as necessary to ensure the safety and well-being of the clients, and the security of the house and property.
- Supervise the house during the night shift to ensure a safe and comfortable environment for the clients.
- Respond effectively and efficiently to any emergencies that occur during the shift.
- Facilitate the morning meal and all morning activities. Make wake up calls as requested by the clients.
- Assist with other duties tasks and related to the day-to-day operation of the program as assigned.
- Work in compliance with all health and safety policies, procedures and guidelines, and the Occupational Health and Safety Act.
- Report in writing all accidents, injuries and incidents.

- Follow all agency policies, procedures and directives.
- Participate in professional development activities to maintain competency in field of practice or area(s) of expertise.

(Note, the above specifications are representative of the basic nature of the position and are not intended to be all-inclusive.)

Minimum Qualifications:

- Diploma or degree from an accredited College or University in the Human Services field.
- Three years related work experience.
- An up-to-date first aid certificate.
- The ability to work with a minimum of supervision.
- It is preferred that education and experience include a background in both mental health and concurrent disorders. Addictions experience will only be credited when it took place in a program/facility where addiction treatment was the primary focus.
- A satisfactory Vulnerable Sector Screening (Police Check)

Durham Mental Health Services is an equal opportunity employer and is committed to inclusive, barrier-free recruitment and selection processes and work environments. Please advise Human Resources of any accommodations needed to ensure your access to a fair and equitable process. Any information received relating to accommodation will be addressed confidentially.

Send your applications to hr@dmhs.ca with the position title in the subject line.

Please note only those selected for an interview will be contacted.