



REGISTERED PRACTICAL NURSE/CRISIS INTERVENTION WORKER

This is a unionized position.

Job Summary:

The Registered Practical Nurse/Crisis Intervention Worker will be an active member of the Crisis team, providing community based client care in the crisis locations in order to assist individuals in the resolution of their emotional and physical issues. The RPN will provide mental health and general nursing care utilizing the nursing process to clients with a mental illness.

Primary Duties and Responsibilities:

- Complete a comprehensive client assessment and service plan that identifies existing skills and abilities. Assist clients' in identifying areas of need and in developing goals. Ensure that goals are attainable and time specific and that the client plays an integral role in the decision making process.
- Complete a risk assessment and environmental screen on intake/contact
- Carry out the functions of psycho-social crisis intervention including supportive counselling, and assistance in the development of a recovery plan. Develop and maintain a positive and collaborative relationship with stakeholders and community partners to ensure client needs are met.
- Provide crisis intervention services, including supportive counselling through telephone or face-to-face contact, in the client's preferred environment.
- Evaluate client progress and effectiveness of the service plan. Participate in client case reviews with other service providers.
- Assess the health status and care needs of clients and effectively evaluate measures required to meet client needs.
- Provide nursing care as needed within the Registered Practical Nurse's scope of practice according to applicable regulations and the College of Nurses of Ontario Professional Standards and policies and procedures of DMHS.
- Respond to and manage significant changes in client's condition and or medical emergencies; provide emergency first aid.
- Work collaboratively with other members of the program team to create and implement nursing best practices and health promotion and disease prevention programs, and to promote healthy lifestyle changes. Encourage the client in problem solving, conflict resolution, harm reduction, relapse prevention, medication management and other life skills as appropriate. Using a "hands

on” approach, direct and supervise the development of daily living skills, i.e., housekeeping, laundry, household safety, menu planning, meal preparation, grocery shopping, money management and personal budgeting. Encourage personal hygiene. Participate in daily household routines to encourage and motivate client involvement.

- Assist in the day-to-day operation and maintenance of the home and property. Coordinate chores, menu planning and meal preparation. Ensure nutritious meals are prepared according to the guidelines contained in the Canada Food Guide.
- Adhere to program budget guidelines (ie grocery shopping, etc)
- Ensure a safe living environment. Conduct regular safety checks and fire drills. Ensure compliance with house rules.
- Monitor clients medications, prompting clients’ as needed to assist with compliance.
- Refer and coordinate required medical, clinical or other community services, including housing, food, clothing, recreational activities, educational and vocational opportunities, and other relevant services. Assist the client to access community resources. Attend appointments with the client if necessary.
- Advocate on behalf of clients when appropriate.
- Transport clients in the community as required.
- Develop comprehensive discharge plans which include relapse prevention strategies and connection to on-going internal or external supports as needed.
- Maintain up-to-date client records. Complete all necessary file notes, reports and other written documentation on a timely basis and in accordance with agency standards. Compile statistics.
- Supervise student placements as assigned.
- Work cooperatively as a member of the program team. Participate in team meetings and agency functions. Participate in the development, implementation and evaluation of services provided.
- Participate in professional development activities to maintain competency in field of practice or area(s) of expertise.
- Work in compliance with all health and safety policies, procedures and guidelines and the Occupational Health and Safety Act.
- Report in writing all accidents, injuries and occurrences.
- Follow all agency policies, procedures and directives.
- Provide back-up support to other agency programs as necessary.
- Maintain active membership in appropriate professional associations.

(Note, the above specifications are representative of the basic nature of the position and are not intended to be all inclusive.)

Position Reports To:

Program Coordinator

Minimum Qualifications:

- Valid certificate of registration as a Registered Practical Nurse with the College of Nurses of Ontario
- Must have medical administration certification or a Practical Nursing Program diploma including medication administration.
- Up to date First Aid/CPR certification
- Minimum of five years of experience in a human services field environment
- Valid driver's license and access to an insured personal vehicle. Must provide proof of adequate insurance coverage on request.

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